

# Rental Rules

ADDRESS: 11 Forth an Nance, Portreath, Cornwall, TR16 4NQ.  
CHECK-IN TIME is AFTER 4 P.M. AND CHECKOUT is 10 A.M.  
NO Early check-in or late checkout.

## SMOKING

This is a NON SMOKING property.

## PETS

PETS are not permitted in the property under any conditions.

## SECURITY/DAMAGE DEPOSIT

A security deposit of £150 is required. This must be received 30 days before the start of the rental. The deposit is NOT applied toward rent; however, it is fully refundable within 7 days of departure, provided the following provisions are met:

- No damage is done to property or its contents, beyond normal wear and tear.
- No charges are incurred due to illegal activity, pets or collection of rents or services rendered during the stay.
- All debris, rubbish and discards are placed in rubbish bin, and soiled dishes are placed in the dishwasher and cleaned.
- The property requires a typical level of cleaning. Anything above this will be charged at £25 per hour and deducted from the security deposit.
- The key is returned to the key safe and unit is left locked, this includes all doors and windows
- All charges accrued during the stay are paid prior to departure.
- No linens are lost or damaged.
- Towels must not be taken to the beach
- NO early arrival or late departure.
- The renter is not evicted by the owner (or representative of the owner) or local law enforcement.

## PAYMENT

An advance payment equal to 50% of the rental rate is required at the time of booking. A final payment of 50% of the rental rate plus a refundable £150 security deposit is required 30 days before the start of your visit.

Payments can be made by bank transfer or cheque. Payment details will be sent to confirmed guests.

## CANCELLATIONS

Cancellations that are made more than sixty (60) days prior to the arrival date will incur a 10% admin penalty and receive a refund of any other monies paid.

Cancellations or changes that result in a shortened stay, that are made between 30 days and 60 days of the arrival date, will be subject to a 50% cancellation charge.

Cancellations or changes that result in a shortened stay, that are made within 30 days of the arrival date forfeit the full advance payment and reservation deposit.

Cancellation or early departure does not warrant any refund of rent.

## MAXIMUM OCCUPANCY

The maximum number of guests is limited to six (6) persons, with no more than 5 adults/children plus 1 infant in a cot. If a booking is found to exceed this limit then all guests may be asked to leave and will forfeit all monies paid.

**AVAILABILITY**

The contract is made on the understanding that the property will be available for the dates stated. In the unlikely event that the property is not available through events arising out of the control of the property owner, the property owner may be forced to cancel the booking. The hirer will be advised of such circumstances as early as practically possible and the property owner will refund all monies paid in full but the hirer will have no further claims against the property owner.

**LIABILITY**

The property owner shall have no liability for death or personal injury unless this results from the negligence of the property owner.

**INCLUSIVE FEES**

Rates include a one-time linen & towel setup.

**NO DAILY HOUSEKEEPING SERVICE**

While linens and bath towels are included in the unit, daily maid service is not included in the rental rate. We suggest you bring beach towels. We do not permit towels or linens to be taken from the property.

**PROPERTY RATES AND PRICING**

Rates subject to change without notice.

**FALSIFIED BOOKINGS**

Any booking obtained under false pretence will be subject to forfeiture of advance payment, deposit and/or rental money, and the party will not be permitted to check in.

**WRITTEN EXCEPTIONS**

Any exceptions to the policies mentioned above must be approved in writing in advance.

**PARKING**

There is unrestricted on road parking behind the property and to the side there is space for 1 guest vehicle alongside the block of garages. Please refer to welcome pack for detail of exactly where to park in this area to ensure you do not cause anyone else to be blocked in.

**INSURANCE**

It is your responsibility to take out adequate travel insurance and cover for the duration your trip.